

# KAISAI

## ICE



**WE  
CARE  
ABOUT  
AIR**

### **INSTRUKCJA OBSŁUGI**

KLIMATYZATOR ŚCIENNY TYPU SPLIT

PL

### **OWNER'S MANUAL**

SPLIT TYPE ROOM AIR CONDITIONER

EN

### **BEDIENUNGSANLEITUNG**

SPLIT-WANDKLIMAANLAGE

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**WE  
CARE  
ABOUT  
AIR**

**KAISAI**

# **SPLIT-TYPE ROOM AIR CONDITIONER**

## Owner's Manual

Thank you for choosing our product.  
For proper operation, please read and keep this manual carefully.

If you have lost the Owner's Manual, please contact the local agent or visit [www.kaisai.com](http://www.kaisai.com)  
or sent email to: [handlowy@kaisai.pl](mailto:handlowy@kaisai.pl), for electronic version.

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# Safety Precautions

## Read Safety Precautions Before Operation and Installation

**Incorrect installation due to ignoring instructions can cause serious damage or injury.**

The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.



### **WARNING**

This symbol indicates the possibility of personnel injury or loss of life.



### **CAUTION**

This symbol indicates the possibility of property damage or serious consequences.

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### **WARNING**

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision(EN Standard requirements).

This appliance is not intended for use by persons(including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



### **WARNINGS FOR PRODUCT USE**

- If an abnormal situation arises (like a burning smell), immediately turn off the unit and disconnect the power. Call your dealer for instructions to avoid electric shock, fire or injury.
- **Do not** insert fingers, rods or other objects into the air inlet or outlet. This may cause injury, since the fan may be rotating at high speeds.
- **Do not** use flammable sprays such as hair spray, lacquer or paint near the unit. This may cause fire or combustion.
- **Do not** operate the air conditioner in places near or around combustible gases. Emitted gas may collect around the unit and cause explosion.
- **Do not** operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.
- **Do not** expose your body directly to cool air for a prolonged period of time.
- **Do not** allow children to play with the air conditioner. Children must be supervised around the unit at all times.
- If the air conditioner is used together with burners or other heating devices, thoroughly ventilate the room to avoid oxygen deficiency.
- In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.

## CLEANING AND MAINTENANCE WARNINGS

- Turn off the device and disconnect the power before cleaning. Failure to do so can cause electrical shock.
- **Do not** clean the air conditioner with excessive amounts of water.
- **Do not** clean the air conditioner with combustible cleaning agents. Combustible cleaning agents can cause fire or deformation.

### CAUTION

- Turn off the air conditioner and disconnect the power if you are not going to use it for a long time.
- Turn off and unplug the unit during storms.
- Make sure that water condensation can drain unhindered from the unit.
- **Do not** operate the air conditioner with wet hands. This may cause electric shock.
- **Do not** use device for any other purpose than its intended use.
- **Do not** climb onto or place objects on top of the outdoor unit.
- **Do not** allow the air conditioner to operate for long periods of time with doors or windows open, or if the humidity is very high.

### ELECTRICAL WARNINGS

- Only use the specified power cord. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Keep power plug clean. Remove any dust or grime that accumulates on or around the plug. Dirty plugs can cause fire or electric shock.
- **Do not** pull power cord to unplug unit. Hold the plug firmly and pull it from the outlet. Pulling directly on the cord can damage it, which can lead to fire or electric shock.
- **Do not** modify the length of the power supply cord or use an extension cord to power the unit.
- **Do not** share the electrical outlet with other appliances. Improper or insufficient power supply can cause fire or electrical shock.
- The product must be properly grounded at the time of installation, or electrical shock may occur.
- For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
- All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
- If connecting power to fixed wiring, an all-pole disconnection device which has at least 3mm clearances in all poles, and have a leakage current that may exceed 10mA, the residual current device(RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

## TAKE NOTE OF FUSE SPECIFICATIONS

The air conditioner's circuit board (PCB) is designed with a fuse to provide overcurrent protection. The specifications of the fuse are printed on the circuit board ,such as : T3.15AL/250VAC, T5AL/250VAC, T3.15A/250VAC, T5A/250VAC, T20A/250VAC, T30A/250VAC,etc.

**NOTE:** For the units using R32 or R290 refrigerant , only the blast-proof ceramic fuse can be used.

## UV-C lamp

This appliance contains a UV-C lamp. Please read the following instructions before opening the appliance.

1. Do not operate UV-C lamp outside of the appliance.
2. Appliances that are obviously damaged must not be operated.
3. Unintended use of the appliance or damage to the housing may result in the escape of dangerous UV-C radiation. UV-C radiation may, even small doses, cause harm to the eyes and skin.
4. The appliance must be disconnected from supply mains before cleaning unit or any other maintenance.
5. UV-C barriers bearing the ultraviolet radiation hazard symbol should not be removed.

**WARNING! This appliance contains an UV emitter. Do not stare at the light source.**

## WARNINGS FOR PRODUCT INSTALLATION

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1. Installation must be performed by an authorized dealer or specialist. Defective installation can cause water leakage, electrical shock, or fire.
2. Installation must be performed according to the installation instructions. Improper installation can cause water leakage, electrical shock, or fire.  
(In North America, installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.)
3. Contact an authorized service technician for repair or maintenance of this unit. This appliance shall be installed in accordance with national wiring regulations.
4. Only use the included accessories, parts, and specified parts for installation. Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.
5. Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and damage.
6. Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.
7. For units that have an auxiliary electric heater, **do not** install the unit within 1 meter (3 feet) of any combustible materials.
8. **Do not** install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
9. Do not turn on the power until all work has been completed.
10. When moving or relocating the air conditioner, consult experienced service technicians for disconnection and reinstallation of the unit.
11. How to install the appliance to its support, please read the information for details in "indoor unit installation" and "outdoor unit installation" sections.

## Note about Fluorinated Gases (Not applicable to the unit using R290 Refrigerant)

1. This air-conditioning unit contains fluorinated greenhouse gases. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself or the "Owner's Manual - Product Fiche" in the packaging of the outdoor unit. (European Union products only).
2. Installation, service, maintenance and repair of this unit must be performed by a certified technician.
3. Product uninstallation and recycling must be performed by a certified technician.
4. For equipment that contains fluorinated greenhouse gases in quantities of 5 tonnes of CO<sub>2</sub> equivalent or more, but of less than 50 tonnes of CO<sub>2</sub> equivalent, if the system has a leak-detection system installed, it must be checked for leaks at least every 24 months.
5. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

## **WARNING for Using R32/R290 Refrigerant**

- When flammable refrigerant are employed, appliance shall be stored in a well -ventilated area where the room size corresponds to the room area as specific for operation.  
For R32 frigerant models:  
Appliance shall be installed, operated and stored in a room with a floor area larger than 4m<sup>2</sup>.  
Appliance shall not be installed in an unventilated space, if that space is smaller than 4m<sup>2</sup>.  
For R290 refrigerant models, the minimum room size needed:  
≤9000Btu/h units: 13m<sup>2</sup>  
>9000Btu/h and ≤12000Btu/h units: 17m<sup>2</sup>  
>12000Btu/h and ≤18000Btu/h units: 26m<sup>2</sup>  
>18000Btu/h and ≤24000Btu/h units: 35m<sup>2</sup>
- Reusable mechanical connectors and flared joints are not allowed indoors. (EN Standard Requirements).
- Mechanical connectors used indoors shall have a rate of not more than 3g/year at 25% of the maximum allowable pressure. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated. (UL Standard Requirements)
- When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated. (IEC Standard Requirements)

### European Disposal Guidelines

*This marking shown on the product or its literature, indicates that waste electrical and eletrical equipment should not be mixed with general household waste.*



#### Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

This appliance contains refrigerant and other potentially hazardous materials. When disposing of this appliance, the law requires special collection and treatment. **Do not** dispose of this product as household waste or unsorted municipal waste.

When disposing of this appliance, you have the following options:

- Dispose of the appliance at designated municipal electronic waste collection facility.
- When buying a new appliance, the retailer will take back the old appliance free of charge.
- The manufacturer will take back the old appliance free of charge.
- Sell the appliance to certified scrap metal dealers.

#### Special notice

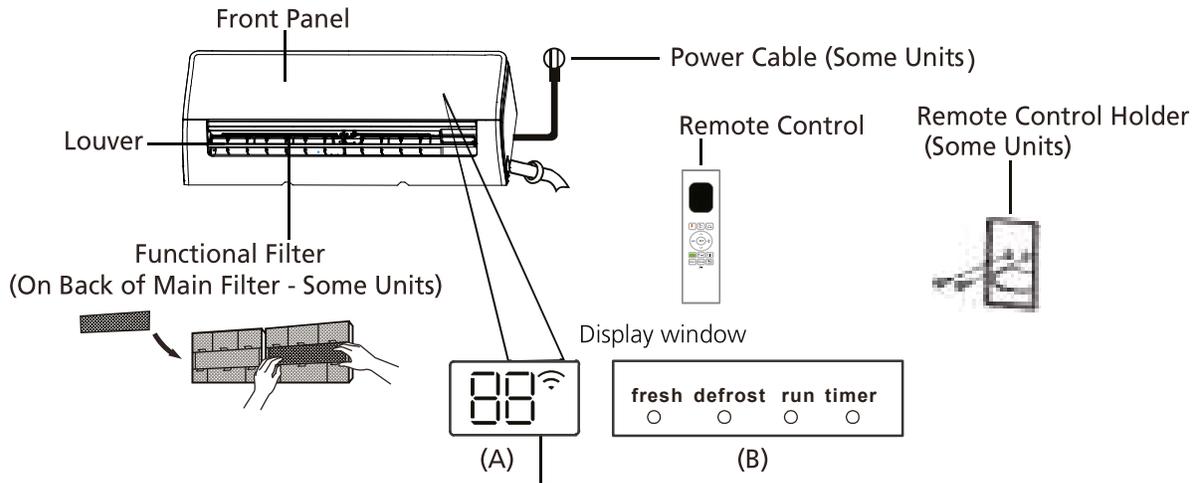
Disposing of this appliance in the forest or other natural surroundings endangers your health and is bad for the environment. Hazardous substances may leak into the ground water and enter the food chain.

# Unit Specifications and Features

## Indoor unit display

**NOTE:** Different models have different front panels and display windows. Not all the display codes describing below are available for the air conditioner you purchased. Please check the indoor display window of the unit you purchased.

Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different. The actual shape shall prevail.



“fresh” when Fresh feature is activated or UV lamp (some units)

“defrost” when defrost feature is activated.

“run” when the unit is on.

“timer” when TIMER is set.

“” when Wireless Control feature is activated (some units)

“88” Displays temperature, operation feature and error codes:

“” for 3 seconds when:

- TIMER ON is set (if the unit is OFF, “”, remains on when TIMER ON is set)
- FRESH, SWING, UV LAMP, TURBO, ECO, or SILENCE feature is turned

“” for 3 seconds when:

- TIMER OFF is set
- FRESH, SWING, UV LAMP, TURBO, ECO, or SILENCE feature is turned off

“dF” when defrosting

“FP” when 8°C heating feature is turned on (some units)

“” when Active Clean or 56°C sterilization feature is turned on (For Inverter split type) when unit is self-cleaning (For Fixed-speed type)

### Display Code Meanings

## Operating temperature

When your air conditioner is used outside of the following temperature ranges, certain safety protection features may activate and cause the unit to disable.

### Inverter Split Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	17°C - 32°C (62°F - 90°F)	0°C - 30°C (32°F - 86°F)	10°C - 32°C (50°F - 90°F)
Outdoor Temperature	0°C - 50°C (32°F - 122°F)	-25°C - 24°C (-13°F - 75°F)	0°C - 50°C (32°F - 122°F)
	-15°C - 50°C (5°F - 122°F) (For models with low temp. cooling systems.)		
	0°C - 52°C (32°F - 126°F) (For special tropical models)	0°C - 52°C (32°F - 126°F) (For special tropical models)	

#### FOR OUTDOOR UNITS WITH AUXILIARY ELECTRIC HEATER

When outside temperature is below 0°C (32°F), we strongly recommend keeping the unit plugged in at all time to ensure smooth ongoing performance.



### Fixed-speed Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	17°C-32°C (62°F-90°F)	0°C-30°C (32°F-86°F)	10°C-32°C (50°F-90°F)
Outdoor Temperature	18°C-43°C (64°F-109°F)	-7°C-24°C (19°F-75°F)	11°C-43°C (52°F-109°F)
	-7°C-43°C (19°F-109°F) (For models with low-temp cooling systems)		18°C-43°C (64°F-109°F)
	18°C-52°C (64°F-126°F) (For special tropical models)		18°C-52°C (64°F-126°F) (For special tropical models)

**NOTE:** Room relative humidity less than 80%. If the air conditioner operates in excess of this figure, the surface of the air conditioner may attract condensation. Please sets the vertical air flow louver to its maximum angle (vertically to the floor), and set HIGH fan mode.

#### To further optimize the performance of your unit, do the following:

- Keep doors and windows closed.
- Limit energy usage by using TIMER ON and TIMER OFF functions.
- Do not block air inlets or outlets.
- Regularly inspect and clean air filters.

A guide on using the infrared remote is not included in this literature package. Not all the functions are available for the air conditioner, please check the indoor display and remote control of the unit you purchased.

**Other Features**

- **Auto-Restart(some units)**  
If the unit loses power, it will automatically restart with the prior settings once power has been restored.
- **Anti-mildew (some units)**  
When turning off the unit from COOL, AUTO (COOL), or DRY modes, the air conditioner will continue operate at very low power to dry up condensed water and prevent mildew growth.
- **Wireless Control (some units)**  
Wireless control allows you to control your air conditioner using your mobile phone and a wireless connection. For the USB device access, replacement, maintenance operations must be carried out by professional staff.
- **Louver Angle Memory(some units)** When turning on your unit, the louver will automatically resume its former angle.
- **Active Clean function or 56°C sterilization (some units)**

-- The Active Clean Technology washes away dust, mold, and grease that may cause odors when it adheres to the heat exchanger by automatically freezing and then rapidly thawing the frost. A "pi-pi" sound will be heard.

The Active clean operation is used to produce more condensed water to improve the cleaning effect, and the cold air will blow out. After cleaning, the internal wind wheel then keeps operating with hot air to blow-dry the evaporator, thus preventing the growth of mold and keeping the inside clean.

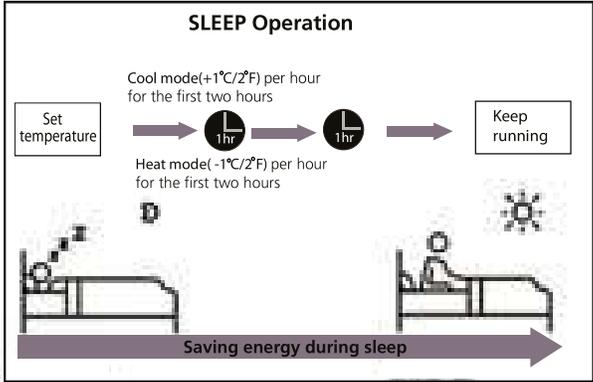
-- When this function is turned on, the indoor unit display window appears "CL ", after 20 to 45 minutes, the unit will turn off automatically and cancel Active Clean function.

For some units, the system will start high-temperature cleaning process (56°C sterilization), and the temperature of air outlet is very high. Please keep away from it. And this would lead to the rising of the room temperature.

- **Breeze Away (some units)**  
This feature avoids direct air flow blowing on the body and make you feel indulging in silky coolness.

- **Refrigerant Leakage Detection (some units)**  
The indoor unit will automatically display "ELOC" or flash LEDS (model dependent ) when it detects refrigerant leakage.

- **Sleep Operation**  
The SLEEP function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control. And the Sleep function is not available in FAN or DRY mode.  
Press the **SLEEP** button when you are ready to go to sleep. When in COOL mode, the unit will increase the temperature by 1°C (2°F) after 1 hour, and will increase an additional 1°C (2°F) after another hour. When in HEAT mode, the unit will decrease the temperature by 1°C (2°F) after 1 hour, and will decrease an additional 1°C (2°F) after another hour.  
The sleep feature will stop after 8 hours and the system will keep running with final situation.



**NOTE:**  
For multi-split air conditioners, the following functions are not available:  
Active clean function, Silence feature, Breeze away function, Refrigerant leakage detection function and Eco feature.

## • Setting Angle of Air Flow

### Setting vertical angle of air flow

While the unit is on, use the **SWING/DIRECT** button on remote control to set the direction (vertical angle) of airflow. Please refer to the Remote Control Manual for details.

#### NOTE ON LOUVER ANGLES

When using COOL or DRY mode, do not set louver at too vertical an angle for long periods of time. This can cause water to condense on the louver blade, which will drop on your floor or furnishings.

When using COOL or HEAT mode, setting the louver at too vertical an angle can reduce the performance of the unit due to restricted air flow.

### Setting horizontal angle of air flow

The horizontal angle of the airflow must be set manually. Grip the deflector rod (See **Fig.B**) and manually adjust it to your preferred direction.

**For some units**, the horizontal angle of the airflow can be set by remote control. please refer to the Remote Control Manual.

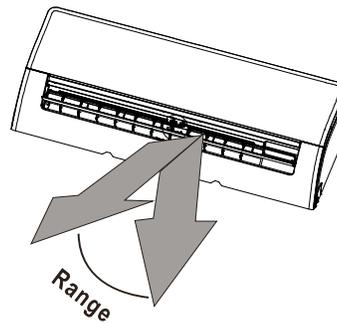
### Manual Operation(without remote)

#### ⚠ CAUTION

The manual button is intended for testing purposes and emergency operation only. Please do not use this function unless the remote control is lost and it is absolutely necessary. To restore regular operation, use the remote control to activate the unit. Unit must be turned off before manual operation.

To operate your unit manually:

1. Open the front panel of the indoor unit.
2. Locate the **MANUAL CONTROL button** on the right-hand side of the unit.
3. Press the **MANUAL CONTROL button** one time to activate FORCED AUTO mode.
4. Press the **MANUAL CONTROL button** again to activate FORCED COOLING mode.
5. Press the **MANUAL CONTROL button** a third time to turn the unit off.
6. Close the front panel.



**NOTE:** Do not move louver by hand. This will cause the louver to become out of sync. If this occurs, turn off the unit and unplug it for a few seconds, then restart the unit. This will reset the louver.

Fig. A

#### ⚠ CAUTION

Do not put your fingers in or near the blower and suction side of the unit. The high-speed fan inside the unit may cause injury.

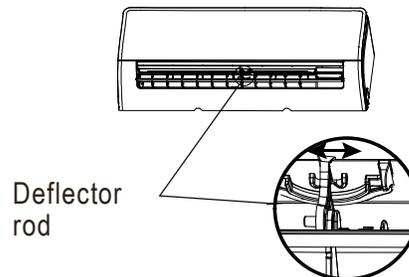
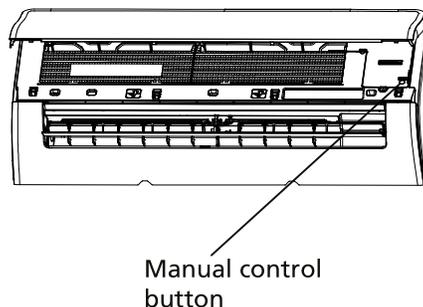


Fig. B



# Care and Maintenance

## Cleaning Your Indoor Unit



### BEFORE CLEANING OR MAINTENANCE

**ALWAYS TURN OFF YOUR AIR CONDITIONER SYSTEM AND DISCONNECT ITS POWER SUPPLY BEFORE CLEANING OR MAINTENANCE.**



### CAUTION

Only use a soft, dry cloth to wipe the unit clean. If the unit is especially dirty, you can use a cloth soaked in warm water to wipe it clean.

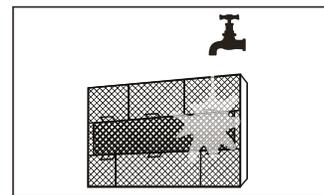
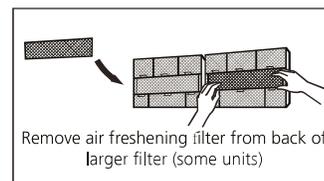
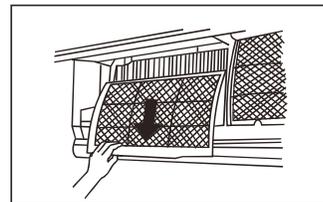
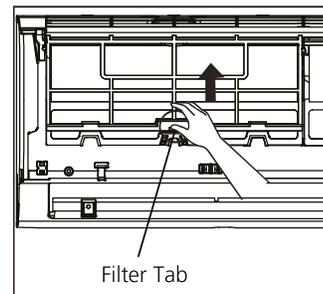
- **Do not** use chemicals or chemically treated cloths to clean the unit
- **Do not** use benzene, paint thinner, polishing powder or other solvents to clean the unit. They can cause the plastic surface to crack or deform.
- **Do not** use water hotter than 40°C (104°F) to clean the front panel. This can cause the panel to deform or become discolored.

## Cleaning Your Air Filter

A clogged air conditioner can reduce the cooling efficiency of your unit, and can also be bad for your health. Make sure to clean the filter once every two weeks.

1. Lift the front panel of the indoor unit.
2. First press the tab on the end of filter to loosen the buckle, lift it up, then pull it towards yourself.
3. Now pull the filter out.
4. If your filter has a small air freshening filter, unclip it from the larger filter. Clean this air freshening filter with a hand-held vacuum.
5. Clean the large air filter with warm, soapy water. Be sure to use a mild detergent.

6. Rinse the filter with fresh water, then shake off excess water.
7. Dry it in a cool, dry place, and refrain from exposing it to direct sunlight.
8. When dry, re-clip the air freshening filter to the larger filter, then slide it back into the indoor unit.
9. Close the front panel of the indoor unit.



### CAUTION

Do not touch air freshening (Plasma) filter for at least 10 minutes after turning off the unit.

## CAUTION

- Before changing the filter or cleaning, turn off the unit and disconnect its power supply.
- When removing filter, do not touch metal parts in the unit. The sharp metal edges can cut you.
- Do not use water to clean the inside of the indoor unit. This can destroy insulation and cause electrical shock.
- Do not expose filter to direct sunlight when drying. This can shrink the filter.

## Air Filter Reminders (Optional)

### Air Filter Cleaning Reminder

After 240 hours of use, the display window on the indoor unit will flash "CL." This is a reminder to clean your filter. After 15 seconds, the unit will revert to its previous display.

To reset the reminder, press the **LED** button on your remote control 4 times, or press the **MANUAL CONTROL** button 3 times. If you don't reset the reminder, the "CL" indicator will flash again when you restart the unit.

### Air Filter Replacement Reminder

After 2,880 hours of use, the display window on the indoor unit will flash "nF." This is a reminder to replace your filter. After 15 seconds, the unit will revert to its previous display.

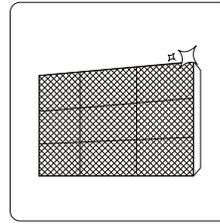
To reset the reminder, press the **LED** button on your remote control 4 times, or press the **MANUAL CONTROL** button 3 times. If you don't reset the reminder, the "nF" indicator will flash again when you restart the unit.

## CAUTION

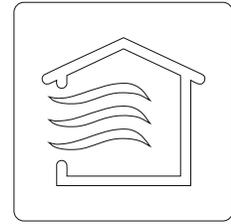
- Any maintenance and cleaning of outdoor unit should be performed by an authorized dealer or a licensed service provider.
- Any unit repairs should be performed by an authorized dealer or a licensed service provider.

## Maintenance – Long Periods of Non-Use

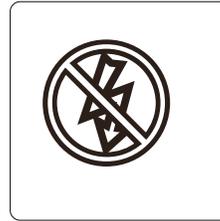
If you plan not to use your air conditioner for an extended period of time, do the following:



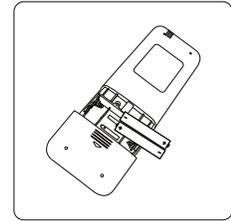
Clean all filters



Turn on FAN function until unit dries out completely



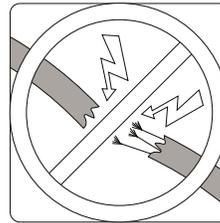
Turn off the unit and disconnect the power



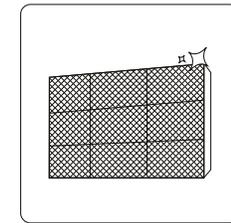
Remove batteries from remote control

## Maintenance – Pre-Season Inspection

After long periods of non-use, or before periods of frequent use, do the following:



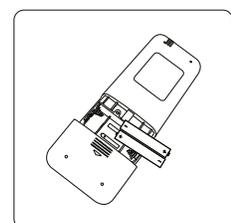
Check for damaged wires



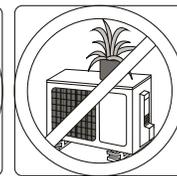
Clean all filters



Check for leaks



Replace batteries



Make sure nothing is blocking all air inlets and outlets

# Troubleshooting

## SAFETY PRECAUTIONS

If ANY of the following conditions occurs, turn off your unit immediately!

- The power cord is damaged or abnormally warm
- You smell a burning odor
- The unit emits loud or abnormal sounds
- A power fuse blows or the circuit breaker frequently trips
- Water or other objects fall into or out of the unit

**DO NOT ATTEMPT TO FIX THESE YOURSELF! CONTACT AN AUTHORIZED SERVICE PROVIDER IMMEDIATELY!**

## Common Issues

The following problems are not a malfunction and in most situations will not require repairs.

Issue	Possible Causes
<b>Unit does not turn on when pressing ON/OFF button</b>	The Unit has a 3-minute protection feature that prevents the unit from overloading. The unit cannot be restarted within three minutes of being turned off.
<b>The unit changes from COOL/HEAT mode to FAN mode</b>	The unit may change its setting to prevent frost from forming on the unit. Once the temperature increases, the unit will start operating in the previously selected mode again.
	The set temperature has been reached, at which point the unit turns off the compressor. The unit will continue operating when the temperature fluctuates again.
<b>The indoor unit emits white mist</b>	In humid regions, a large temperature difference between the room's air and the conditioned air can cause white mist.
<b>Both the indoor and outdoor units emit white mist</b>	When the unit restarts in HEAT mode after defrosting, white mist may be emitted due to moisture generated from the defrosting process.
<b>The indoor unit makes noises</b>	A rushing air sound may occur when the louver resets its position.
	A squeaking sound may occur after running the unit in HEAT mode due to expansion and contraction of the unit's plastic parts.
<b>Both the indoor unit and outdoor unit make noises</b>	Low hissing sound during operation: This is normal and is caused by refrigerant gas flowing through both indoor and outdoor units.
	Low hissing sound when the system starts, has just stopped running, or is defrosting: This noise is normal and is caused by the refrigerant gas stopping or changing direction.
	Squeaking sound: Normal expansion and contraction of plastic and metal parts caused by temperature changes during operation can cause squeaking noises.

Issue	Possible Causes
<b>The outdoor unit makes noises</b>	The unit will make different sounds based on its current operating mode.
<b>Dust is emitted from either the indoor or outdoor unit</b>	The unit may accumulate dust during extended periods of non-use, which will be emitted when the unit is turned on. This can be mitigated by covering the unit during long periods of inactivity.
<b>The unit emits a bad odor</b>	The unit may absorb odors from the environment (such as furniture, cooking, cigarettes, etc.) which will be emitted during operations.
	The unit's filters have become moldy and should be cleaned.
<b>The fan of the outdoor unit does not operate</b>	During operation, the fan speed is controlled to optimize product operation.
<b>Operation is erratic, unpredictable, or unit is unresponsive</b>	Interference from cell phone towers and remote boosters may cause the unit to malfunction. In this case, try the following: <ul style="list-style-type: none"> <li>• Disconnect the power, then reconnect.</li> <li>• Press ON/OFF button on remote control to restart operation.</li> </ul>

**NOTE:** If problem persists, contact a local dealer or your nearest customer service center. Provide them with a detailed description of the unit malfunction as well as your model number.

## Troubleshooting

When troubles occur, please check the following points before contacting a repair company.

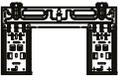
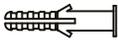
Problem	Possible Causes	Solution
<b>Poor Cooling Performance</b>	Temperature setting may be higher than ambient room temperature	Lower the temperature setting
	The heat exchanger on the indoor or outdoor unit is dirty	Clean the affected heat exchanger
	The air filter is dirty	Remove the filter and clean it according to instructions
	The air inlet or outlet of either unit is blocked	Turn the unit off, remove the obstruction and turn it back on
	Doors and windows are open	Make sure that all doors and windows are closed while operating the unit
	Excessive heat is generated by sunlight	Close windows and curtains during periods of high heat or bright sunshine
	Too many sources of heat in the room (people, computers, electronics, etc.)	Reduce amount of heat sources
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
SILENCE function is activated (optional function)	SILENCE function can lower product performance by reducing operating frequency. Turn off SILENCE function.	

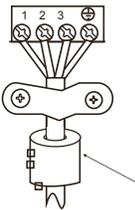
Problem	Possible Causes	Solution
<b>The unit is not working</b>	Power failure	Wait for the power to be restored
	The power is turned off	Turn on the power
	The fuse is burned out	Replace the fuse
	Remote control batteries are dead	Replace batteries
	The Unit's 3-minute protection has been activated	Wait three minutes after restarting the unit
	Timer is activated	Turn timer off
<b>The unit starts and stops frequently</b>	There's too much or too little refrigerant in the system	Check for leaks and recharge the system with refrigerant.
	Incompressible gas or moisture has entered the system.	Evacuate and recharge the system with refrigerant
	The compressor is broken	Replace the compressor
	The voltage is too high or too low	Install a manostat to regulate the voltage
<b>Poor heating performance</b>	The outdoor temperature is extremely low	Use auxiliary heating device
	Cold air is entering through doors and windows	Make sure that all doors and windows are closed during use
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
<b>Indicator lamps continue flashing</b>  Error code appears and begins with the letters as the following in the window display of indoor unit: • E(x), P(x), F(x) • EH(xx), EL(xx), EC(xx) • PH(xx), PL(xx), PC(xx)	The unit may stop operation or continue to run safely. If the indicator lamps continue to flash or error codes appear, wait for about 10 minutes. The problem may resolve itself. If not, disconnect the power, then connect it again. Turn the unit on. If the problem persists, disconnect the power and contact your nearest customer service center.	

**NOTE:** If your problem persists after performing the checks and diagnostics above, turn off your unit immediately and contact an authorized service center.

# Accessories

The air conditioning system comes with the following accessories. Use all of the installation parts and accessories to install the air conditioner. Improper installation may result in water leakage, electrical shock and fire, or cause the equipment to fail. The items are not included with the air conditioner must be purchased separately.

Name of Accessories	Q'ty(pc)	Shape	Name of Accessories	Q'ty(pc)	Shape
Manual	2~3		Remote controller	1	
Drain joint (for cooling & heating models)	1		Battery	2	
Seal (for cooling & heating models)	1		Remote controller holder(optional)	1	
Mounting plate	1		Fixing screw for remote controller holder(optional)	2	
Anchor	5~8 (depending on models)		Small Filter (Need to be installed on the back of main air filter by the authorized technician while installing the machine)	1~2 (depending on models)	
Mounting plate fixing screw	5~8 (depending on models)				

Name	Shape	Quantity(PC)	
Connecting pipe assembly	Liquid side	Φ 6.35 (1/4in)	Parts you must purchase separately. Consult the dealer about the proper pipe size of the unit you purchased.
		Φ 9.52 (3/8in)	
	Gas side	Φ 9.52 (3/8in)	
		Φ 12.7 (1/2in)	
		Φ 16 (5/8in)	
		Φ 19 (3/4in)	
Magnetic ring and belt (if supplied ,please refer to the wiring diagram to install it on the connective cable. )	 <p>Pass the belt through the hole of the Magnetic ring to fix it on the cable</p>	Varies by model	

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**KAISAI**

# **AIR CONDITIONER REMOTE CONTROLLER**

Owner's Manual

Thank you for choosing our product.  
For proper operation, please read and keep this manual carefully.

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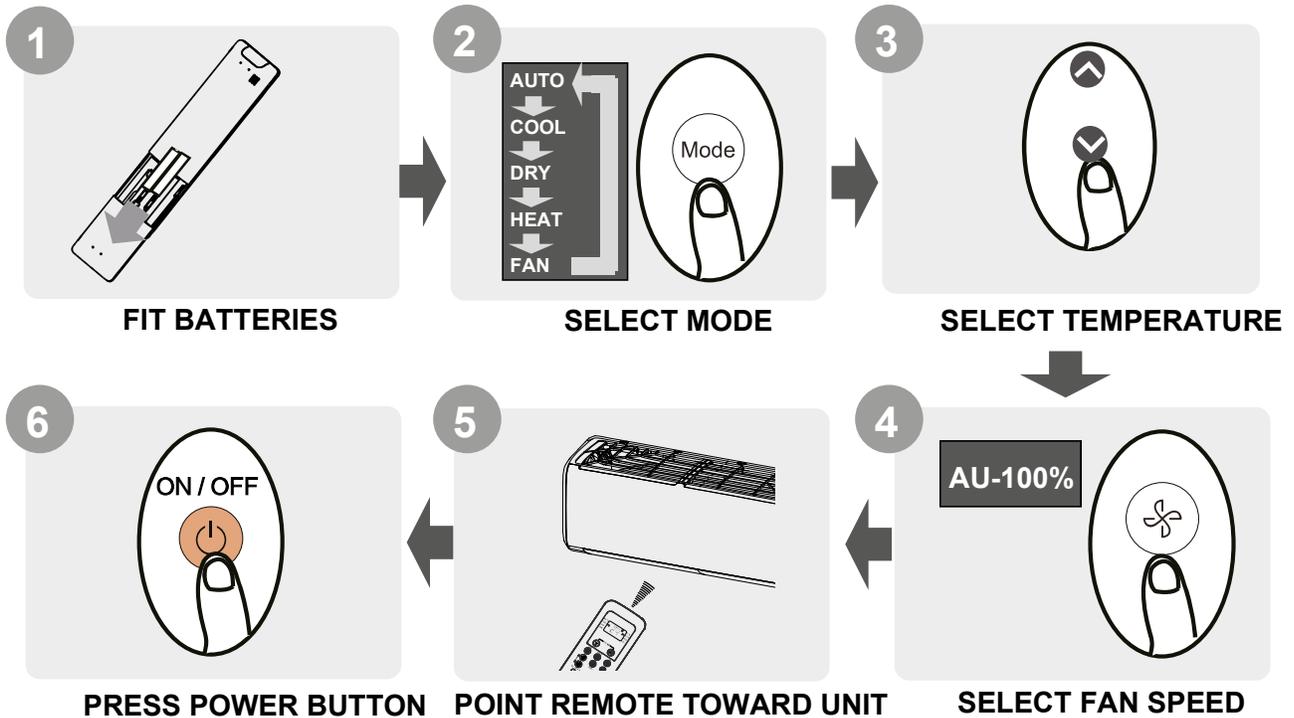
How to Use Advanced Functions .....78

# Remote Controller Specifications

<b>Model</b>	RG10A(F2S)/BGEF, RG10A(F2S)/BGEFU1, RG10A1(F2S)/BGEF, RG10A2(F2S)/BGEFU1, RG10A2(F2S)/BGCEFU1, RG10A2(F2S)/BGCEF, RG10A10(F2S)/BGEF, RG10A(H2S)/BGEF, RG10A(H2S)/BGEFU1, RG10A1(H2S)/BGEF, RG10A2(H2S)/BGEFU1, RG10A2(H2S)/BGCEFU1, RG10A2(H2S)/BGCEF, RG10A10(H2S)/BGEF, RG10A(G2S)/BGEF, RG10A(G2S)/BGEFU1, RG10A1(G2S)/BGEF, RG10A2(G2S)/BGEFU1, RG10A2(G2S)/BGCEFU1, RG10A2(G2S)/BGCEF, RG10A10(G2S)/BGEF.
<b>Rated Voltage</b>	3,0 V (Dry batteries R03/LR03×2)
<b>Signal Receiving Range</b>	8 m
<b>Environment</b>	-5°C~60°C(23°F~140°F)

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## Quick Start Guide



### NOT SURE WHAT A FUNCTION DOES?

Refer to the **How to Use Basic Functions** and **How to Use Advanced Functions** sections of this manual for a detailed description of how to use your air conditioner.

### SPECIAL NOTE

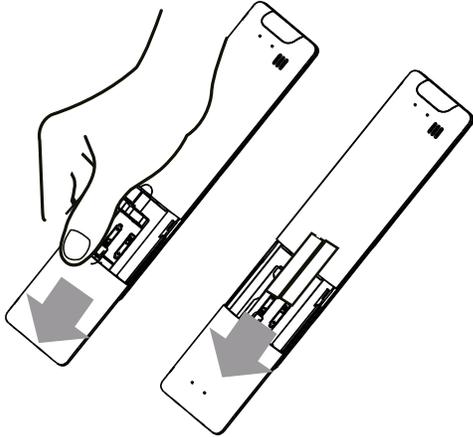
- Button designs on your unit may differ slightly from the example shown.
- If the indoor unit does not have a particular function, pressing that function's button on the remote control will have no effect.
- When there are wide differences between "Remote controller Manual" and "USER'S MANUAL" on function description, the description of "USER'S MANUAL" shall prevail.

# Handling the Remote Controller

## Inserting and Replacing Batteries

Your air conditioning unit may come with two batteries (some units). Put the batteries in the remote control before use.

1. Slide the back cover from the remote control downward, exposing the battery compartment.
2. Insert the batteries, paying attention to match up the (+) and (-) ends of the batteries with the symbols inside the battery compartment.
3. Slide the battery cover back into place.



## ! BATTERY NOTES

For optimum product performance:

- Do not mix old and new batteries, or batteries of different types.
- Do not leave batteries in the remote control if you don't plan on using the device for more than 2 months.



## BATTERY DISPOSAL

Do not dispose of batteries as unsorted municipal waste. Refer to local laws for proper disposal of batteries.

## TIPS FOR USING REMOTE CONTROL

- The remote control must be used within 8 meters of the unit.
- The unit will beep when remote signal is received.
- Curtains, other materials and direct sunlight can interfere with the infrared signal receiver.
- Remove batteries if the remote will not be used more than 2 months.

## NOTES FOR USING REMOTE CONTROL

The device could comply with the local national regulations.

- In Canada, it should comply with CAN ICES-3(B)/NMB-3(B).
- In USA, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
  - (1) This device may not cause harmful interference, and
  - (2) this device must accept any interference received, including interference that may cause undesired operation.

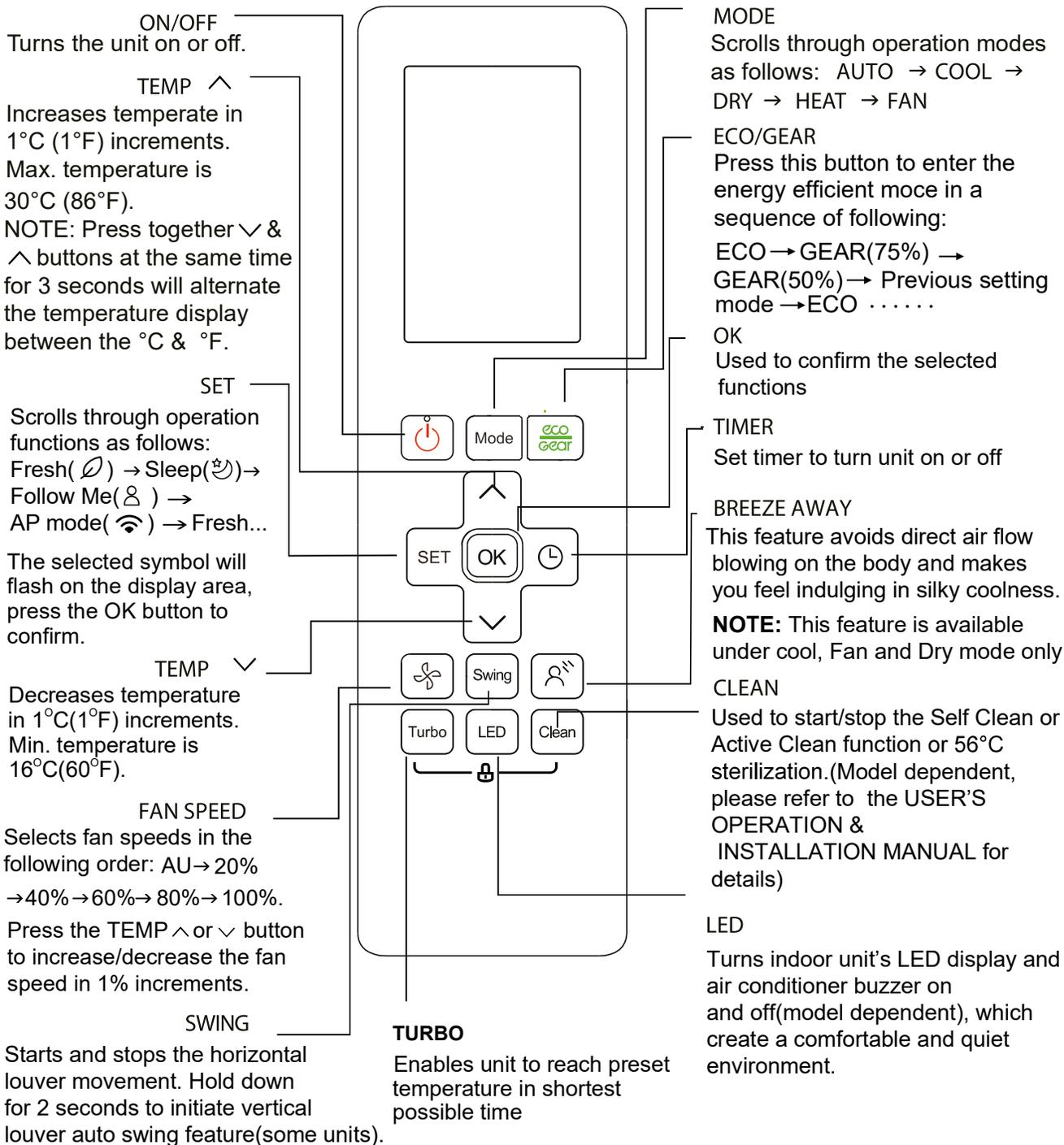
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

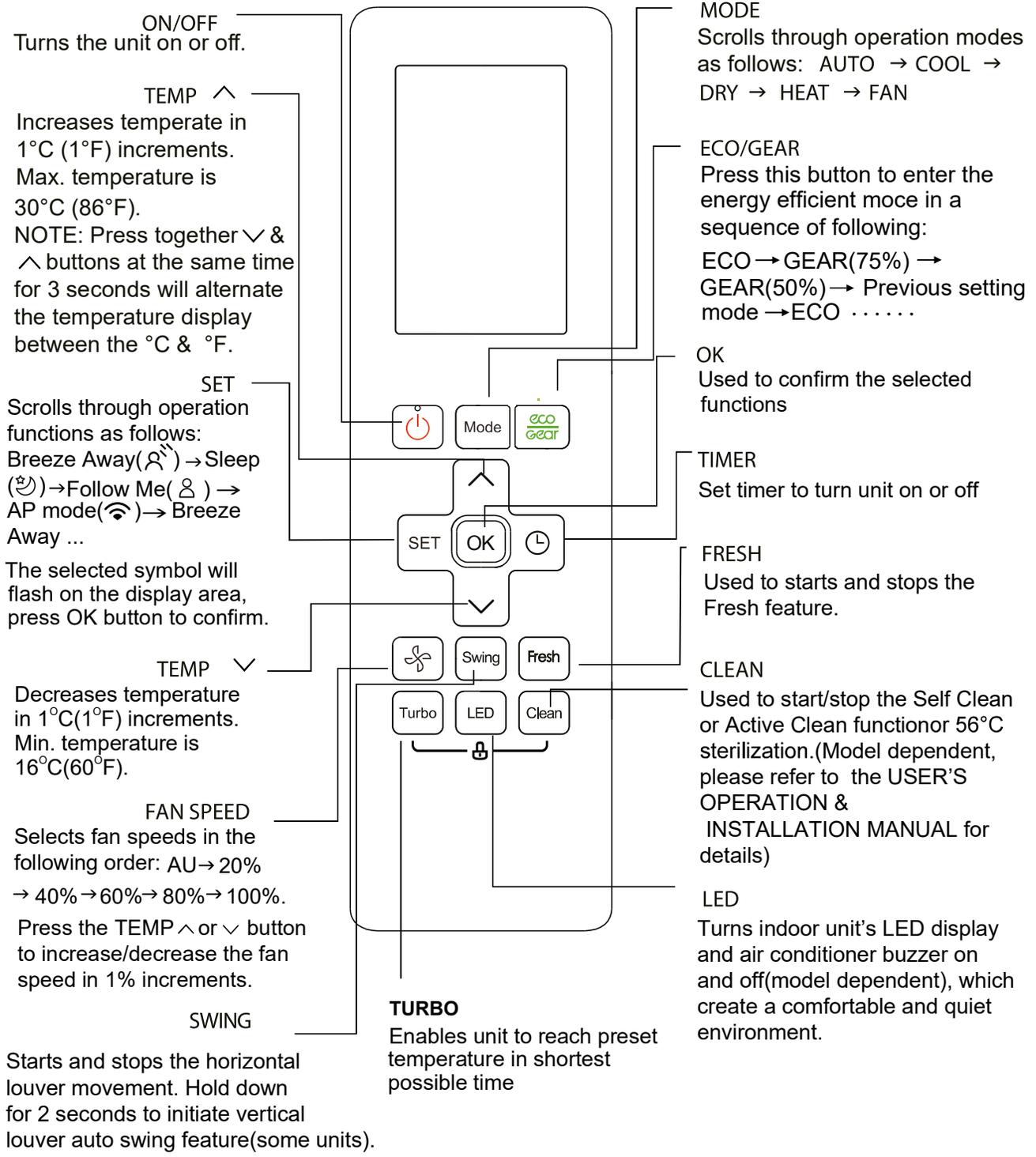
# Buttons and Functions

Before you begin using your new air conditioner, make sure to familiarize yourself with its remote control. The following is a brief introduction to the remote control itself. For instructions on how to operate your air conditioner, refer to the **How to Use Basic Functions** section of this manual.

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Model:  
 RG10A2(B2S)/BGEFU1  
 RG10A10(B2S)/BGEF(20-28 C/68-82 F)  
 RG10A(B2S)/BGEF, RG10A(B2S)/BGEFU1( Fresh feature is not available)  
 RG10A2(B2S)/BGCEFU1, RG10A2(B2S)/BGCEF(Cooling only models, AUTO mode and HEAT mode are not available)

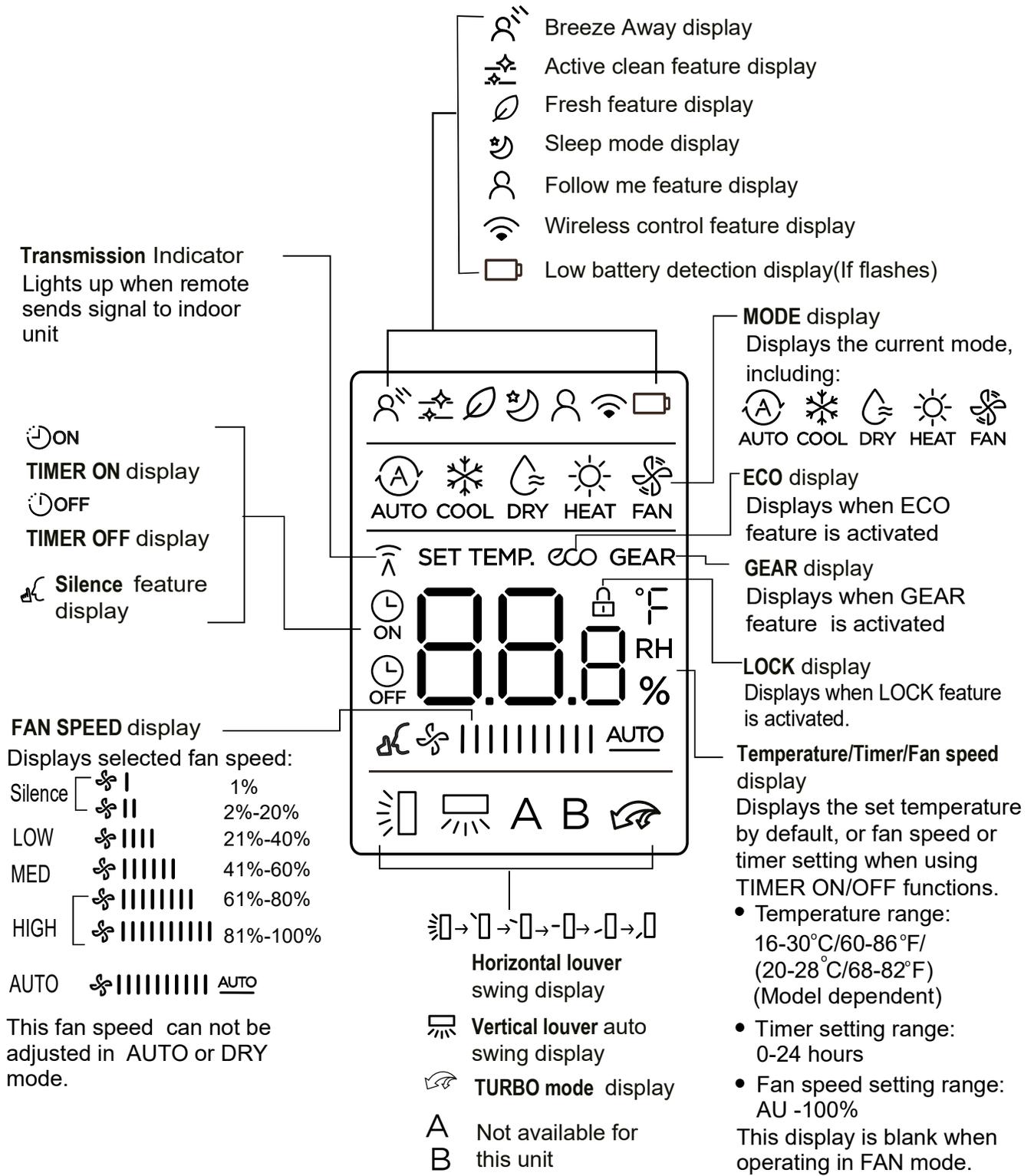


**Model: RG10A1(F2S/H2S/G2S)/BGEF**

# Remote Screen Indicators

Information are displayed when the remote controller is power up.

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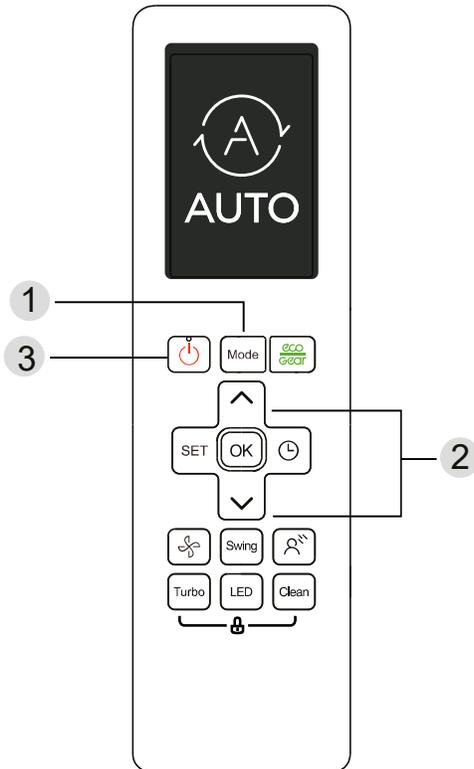
**Note:**

All indicators shown in the figure are for the purpose of clear presentation. But during the actual operation, only the relative function signs are shown on the display window.

# How to Use Basic Functions

## Basic operation

**ATTENTION!** Before operation, please ensure the unit is plugged in and power is available.



## COOL Mode

1. Press the **MODE** button to select **COOL** mode.
2. Set your desired temperature using the **TEMP ^** or **TEMP v** button.
3. Press **FAN** button to select the fan speed in a range of AU-100%.
4. Press the **ON/OFF** button to start the unit.

## SETTING TEMPERATURE

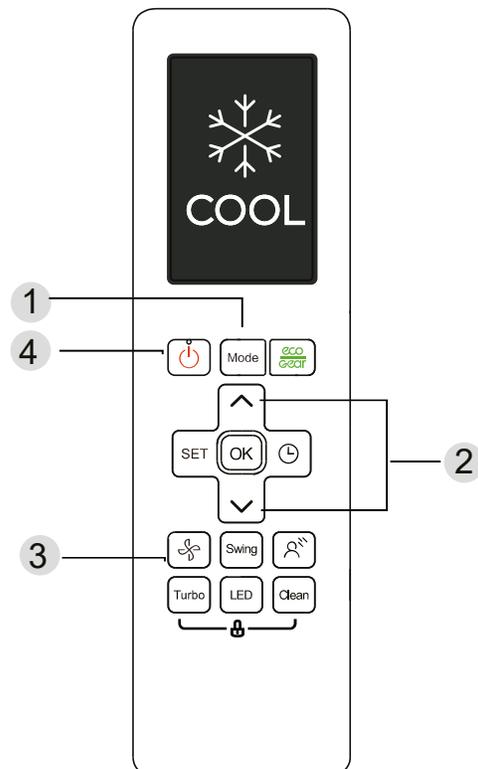
The operating temperature range for units is 16-30°C (60-86°F)/20-28°C(68-82°F). You can increase or decrease the set temperature in 1°C (1°F) increments.

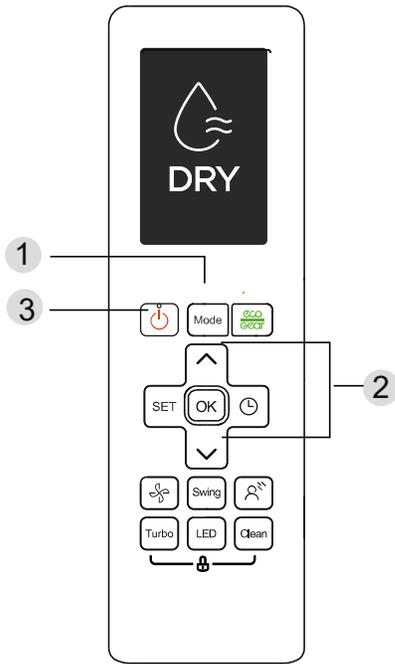
## AUTO Mode

In AUTO mode, the unit will automatically select the COOL, FAN, HEAT or DRY function based on the set temperature.

1. Press the **MODE** button to select **AUTO**.
2. Set your desired temperature using the **TEMP ^** or **TEMP v** button.
3. Press the **ON/OFF** button to start the unit.

**NOTE:** FAN SPEED can't be set in AUTO mode.

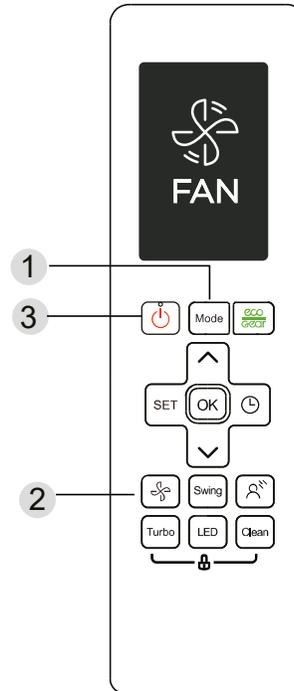




### FAN Mode

1. Press the **MODE** button to select **FAN** mode.
2. Press **FAN** button to select the fan speed in a range of AU-100%.
3. Press the **ON/OFF** button to start the unit.

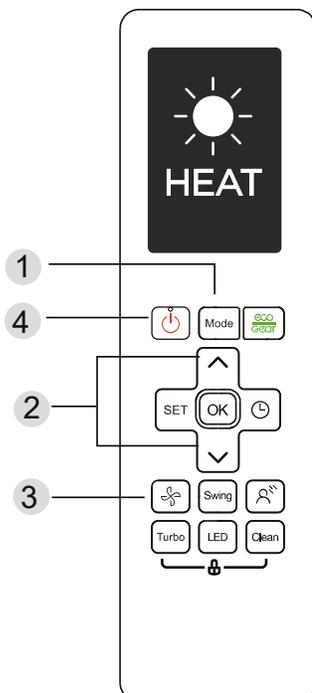
**NOTE:** You can't set temperature in FAN mode. As a result, your remote control's LCD screen will not display temperature.



### HEAT Mode

1. Press the **MODE** button to select **HEAT** mode.
2. Set your desired temperature using the **TEMP ^** or **TEMP v** button.
3. Press **FAN** button to select the fan speed in a range of AU-100%.
4. Press the **ON/OFF** button to start the unit.

**NOTE:** As outdoor temperature drops, the performance of your unit's HEAT function may be affected. In such instances, we recommend using this air conditioner in conjunction with other heating appliances.



## Setting the TIMER

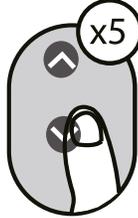
**TIMER ON/OFF** - Set the amount of time after which the unit will automatically turn on/off.

### TIMER ON setting

Press TIMER button to initiate the ON time sequence.



Press Temp. up or down button for multiple times to set the desired time to turn on the unit.



Point remote to unit and wait 1sec, the TIMER ON will be activated.



### TIMER OFF setting

Press TIMER button to initiate the OFF time sequence.



Press Temp. up or down button for multiple times to set the desired time to turn off the unit.



Point remote to unit and wait 1sec, the TIMER OFF will be activated.

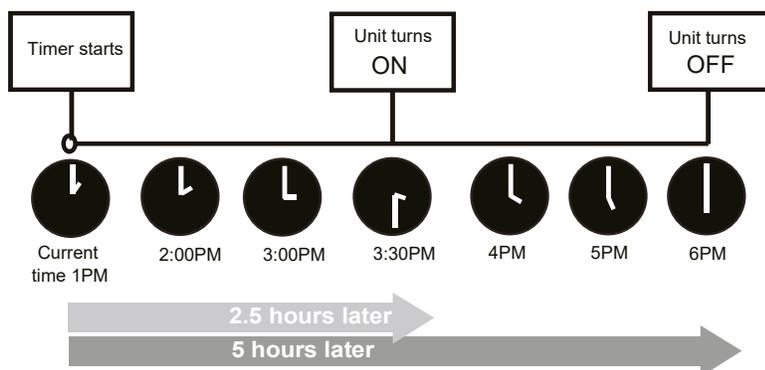
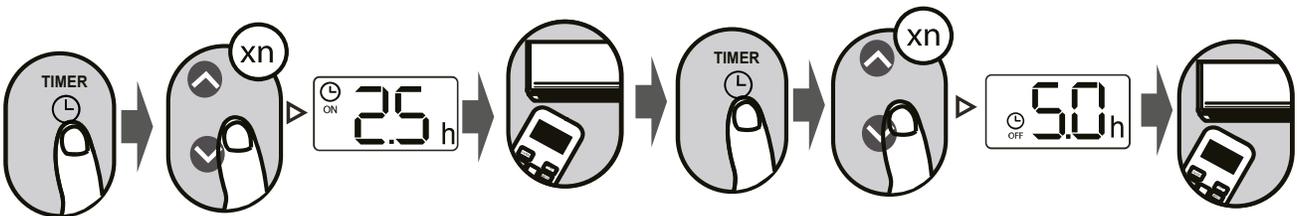


#### NOTE:

- When setting the TIMER ON or TIMER OFF, the time will increase by 30 minutes increments with each press, up to 10 hours. After 10 hours and up to 24, it will increase in 1 hour increments. (For example, press 5 times to get 2.5h, and press 10 times to get 5h.) The timer will revert to 0.0 after 24.
- Cancel either function by setting its timer to 0.0h.

### TIMER ON & OFF setting(example)

Keep in mind that the time periods you set for both functions refer to hours after the current time.

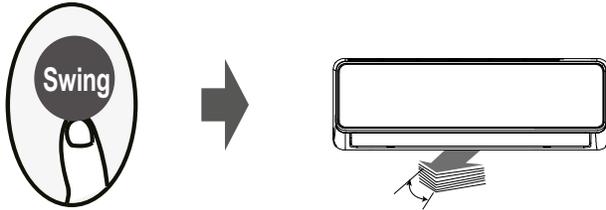


Example: If current timer is 1:00PM, to set the timer as above steps, the unit will turn on 2.5h later (3:30PM) and turn off at 6:00PM.

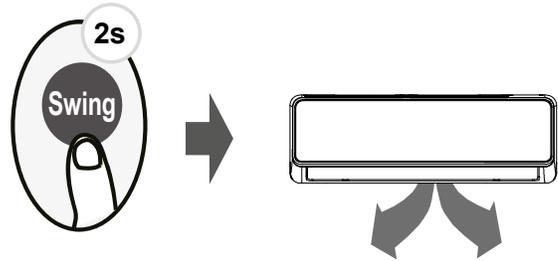
# How to Use Advanced Functions

## Swing function

Press Swing button

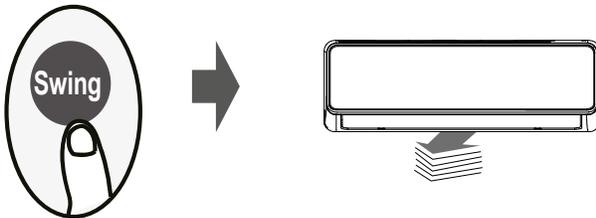


The horizontal louver will swing up and down automatically when pressing Swing button. Press again to make it stop.



Keep pressing this button more than 2 seconds, the vertical louver swing function is activated. (Model dependent)

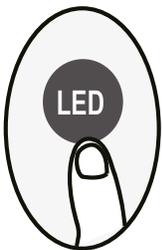
## Airflow direction



If continue to press the SWING button, five different airflow directions can be set. The louver can be move at a certain range each time you press the button. Press the button until the direction you prefer is reached.

**NOTE:** When the unit is off, press and hold **MODE** and **SWING** buttons together for one second, the louver will open for a certain angle, which makes it very convenient for cleaning. Press and hold **MODE** and **SWING** buttons together for one second to reset the louver(Model dependent).

## LED DISPLAY



Press LED button

Press this button to turn on and turn off the display on the indoor unit.



Press this button more than 5 seconds(some units)

Keep pressing this button more than 5 seconds, the indoor unit will display the actual room temperature. Press more than 5 seconds again will revert back to display the setting temperature.

## ECO/GEAR function



Press X-ECO button to enter the energy efficient mode in a sequence of following:

ECO → GEAR(75%) → GEAR(50%) → Previous setting mode → ECO.....

Note: This function is only available under COOL mode.

### ECO operation:

Under cooling mode, press this button, the remote controller will adjust the temperature automatically to 24°C/75°F, fan speed of Auto to save energy (only when the set temperature is less than 24°C/75°F). If the set temperature is above 24°C/75°F, press the ECO button, the fan speed will change to Auto, the set temperature will remain unchanged.

#### NOTE:

Pressing the ECO button, or modifying the mode or adjusting the set temperature to less than 24°C/75°F will stop ECO operation.

Under ECO operation, the set temperature should be 24°C/75°F or above, it may result in insufficient cooling. If you feel uncomfortable, just press the ECO button again to stop it.

### GEAR operation:

Press the ECO/GEAR button to enter the GEAR operation as following:

75%(up to 75% electrical energy consumption)



50%(up to 50% electrical energy consumption)



Previous setting mode.

Under GEAR operation, the display on the remote controller will alternate between electrical energy consumption and set temperature.

## Silence function

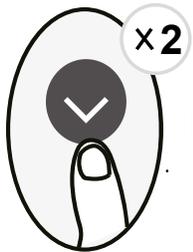


Keep pressing Fan button for more than 2 seconds to activate/disable Silence function(some units).

Due to low frequency operation of compressor, it may result in insufficient cooling and heating capacity. Press ON/OFF, Mode, Sleep, Turbo or Clean button while operating will cancel silence function.

## FP function

Press this button 2 times during one second under HEAT Mode and setting temperature of 16°C/60°F or 20°C/68°F(for model RG10A10(B2)/BGEF).

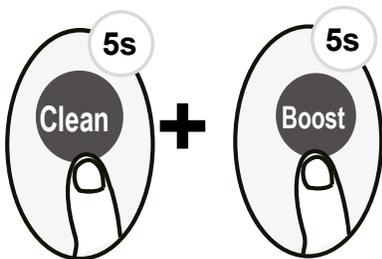


The unit will operate at high fan speed (while compressor on) with temperature automatically set to 8°C/46°F.

**Note:** This function is for heat pump air conditioner only.

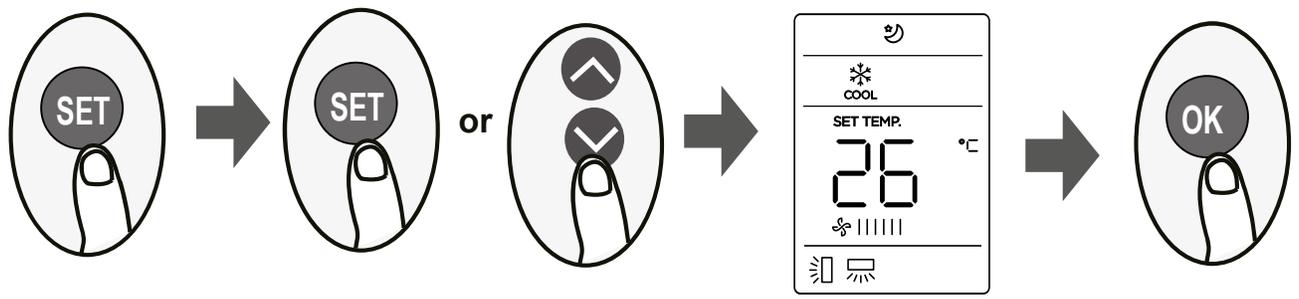
Press this button 2 times under HEAT Mode and setting temperature of 16°C/60°F to activate the FP function. Press On/Off, Sleep, Mode, Fan and Temp. button while operating will cancel this function.

## LOCK function



Press together **Clean** button and **Boost** button at the same time more than 5 seconds to activate Lock function. All buttons will not response except pressing these two buttons for two seconds again to disable locking.

**SET function**



- Press the SET button to enter the function setting, then press SET button or TEMP v or TEMP ^ button to select the desired function. The selected symbol will flash on the display area, press the OK button to confirm.
- To cancel the selected function, just perform the same procedures as above.
- Press the SET button to scroll through operation functions as follows:  
 Breeze Away\*( ⌘ ) → Fresh\*( ⌘ ) → Sleep( ⌘ ) → Follow Me( ⌘ ) → AP mode( ⌘ )  
 [\*]: If your remote controller has Breeze Away button or Fresh button, you can not use the SET button to select the Breeze Away or Fresh feature.

**Breeze Away function( ⌘ ) (some units) :**

This feature avoids direct air flow blowing on the body and makes you feel indulging in silky coolness.

**NOTE:** This feature is available under cool, Fan and Dry mode only.

**FRESH function( ⌘ ) (some units) :**

When the FRESH function is initiated, the Ionizer/Plasma Dust Collector or UV lamp (depending on models) is energized and will help to remove pollen and impurities from the air.

**Sleep function( ⌘ ) :**

The SLEEP function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control.

For the detail, see "sleep operation" in "USER'S MANUAL."

**Note:** The SLEEP function is not available in FAN or DRY mode.

**Follow me function( ⌘ ) :**

The FOLLOW ME function enables the remote control to measure the temperature at its current location and send this signal to the air conditioner every 3 minutes interval. When using AUTO, COOL or HEAT modes, measuring ambient temperature from the remote control (instead of from the indoor unit itself) will enable the air conditioner to optimize the temperature around you and ensure maximum comfort.

**NOTE:** Press and hold Boost button for seven seconds to start/stop memory feature of Follow Me function.

- If the memory feature is activated, "On" displays for 3 seconds on the screen.
- If the memory feature is stopped, "OF" displays for 3 seconds on the screen.
- While the memory feature is activated, press the ON/OFF button, shift the mode or power failure will not cancel the Follow me function.

**AP function( ⌘ )(some units) :**

Choose AP mode to do wireless network configuration. For some units, it doesn't work by pressing the SET button. To enter the AP mode, continuously press the LED button seven times in 10 seconds.

**KAISAI**

# **SMART AC KIT**

## Owner's Manual

**IMPORTANT NOTE:**

Read the manual carefully before installing or connecting your Smart kit. Make sure to save this manual for future reference.

**Contents**

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 2. Precautions..... 83  
 3. Download and install app..... 84  
 4. Install the smart kit ..... 84  
 5. User registration..... 85  
 6. Network configuration..... 85  
 7. How to use app..... 90  
 8. Special functions ..... 91

**DECLARATION OF CONFORMITY**

Hereby, we declare that this Smart kit is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the full DoC is attached. (European Union products only).

**1. SPECIFICATION**

- Model:** EU-OSK105, US-OSK105
- Standard:** IEEE 802. 11b/g/n
- Antenna Type:** Printed PCB Antenna
- Frequency Band:** 2400-2483.5MHz
- Operation Temperature:** 0°C~45°C/32°F~113°F
- Operation Humidity:** 10%~85%
- Power Input:** DC 5V/300mA
- Maximum TX Power:** <20dBm

**2. PRECAUTIONS**

- **Applicable system: iOS, Android.**
  - Please keep you APP up to date with the latest version.
  - Due to special situation may be occurred, we explicitly claims below: Not all of the Android and iOS system are compatible with APP. We will not be responsible for any issue as a result of the incompatibility.
- **Wireless safety strategy**
  - Smart kit only support WPA-PSK/WPA2-PSK encryption and none encryption. WPA-PSK/WPA2-PSK encryption is recommended.
- **Cautions**
  - Due to different network situation, control process may return time-out sometimes. If this situation occurs, the display between board and App may not be the same, please do not feel confused.
  - Smart Phone camera needs to be 5 million pixels or above to make sure scan QR code well.
  - Due to different network situation, sometimes, request time-out could happen, thus, it is necessary to do network configuration again.
  - The APP system is subject to update without prior notice for product function improvement. The actual network configuration process may be slightly different from the manual, the actual-process shall prevail.
  - Please Check The Service Website For More information.

### 3. DOWNLOAD AND INSTALL APP

**CAUTION:** The following QR Code is only available for downloading APP. It is totally different with the QR code packed with SMART KIT.



Android Phone

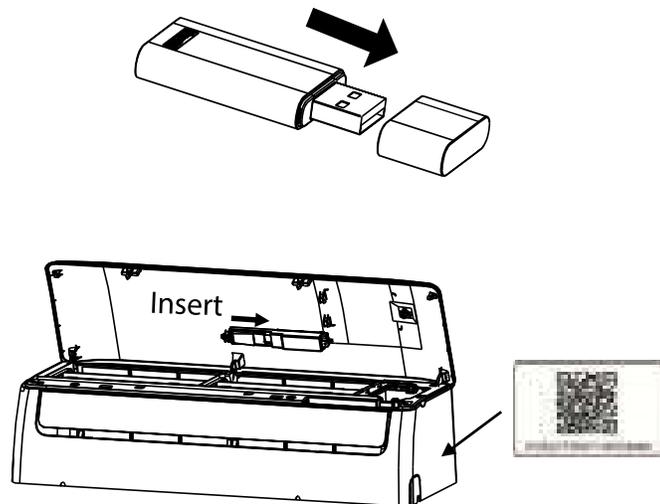


iOS

- Android Phone users: scan Android QR code or go to google play, search ‘NetHome Plus” app and download it.
- iOS users: scan iOS QR code or go to APP Store, search ‘NetHome Plus” app and download it.

### 4. INSTALL THE SMART KIT (wireless module)

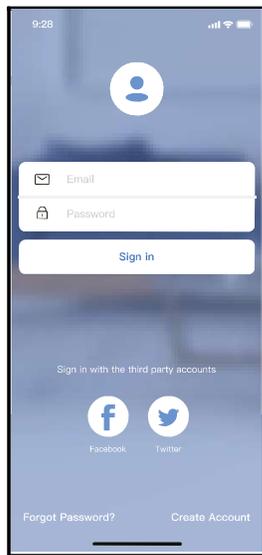
1. Remove the protective cap of the smart kit (wireless module)
2. Open the front panel and insert the smart kit (wireless module) into the reserved interface.
3. Attach the QR code packed with Smart kit (wireless module) to the side panel of the machine, ensure it is convenient to be scanned by the mobile phone. Alternatively, user can take picture of the QR Code and save it into their own phones.



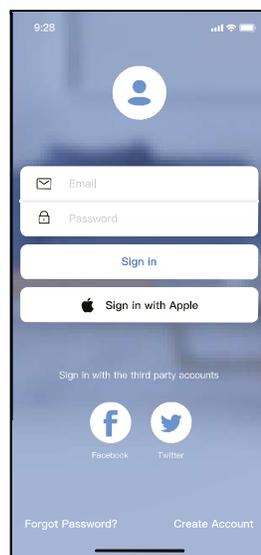
**WARNING:** This interface is only compatible with SMART KIT(wireless module) provided by the manufacturer.

## 5. USER REGISTRATION

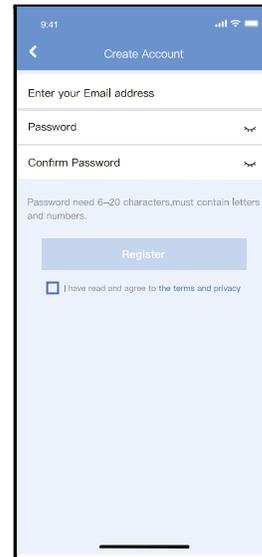
- Please ensure your mobile device is connected to Wireless router. Also, the Wireless router has already connected to Internet before doing user registration and network configuration.
- It is better to log in your email box and active your registration account by clicking link in case you forget the password. You can log in with the third party accounts.



Android



iOS



1. Click „Create Account”.

2. Enter your email address and password, and then click „Register”.

## 6. NETWORK CONFIGURATION

### CAUTION:

- It is necessary to forget any other around network and make sure the Android or iOS device just connect to the Wireless network you want to configure.
- Make sure the Android or iOS device Wireless function works well and can be connected back to your original Wireless network automatically.

### Kindly reminder:

User must finish all the steps in 8 minutes after powering on air conditioner, otherwise you need to power on it again.

### Using Android or iOS device to do network configuration

- Make sure your mobile device has already been connected to the Wi-Fi network which you want to use. Also, you need to forget other irrelevant Wi-Fi network in case it influences your configuration process.
- Disconnect the power supply of AC.
- Connect the power supply of AC, and continuously press the “LED DISPLAY” or “DO NOT DISTURB” button seven times in 10 seconds.
- When the AC displays “AP”, it means that the AC Wi-Fi has already entered into “AP” mode.

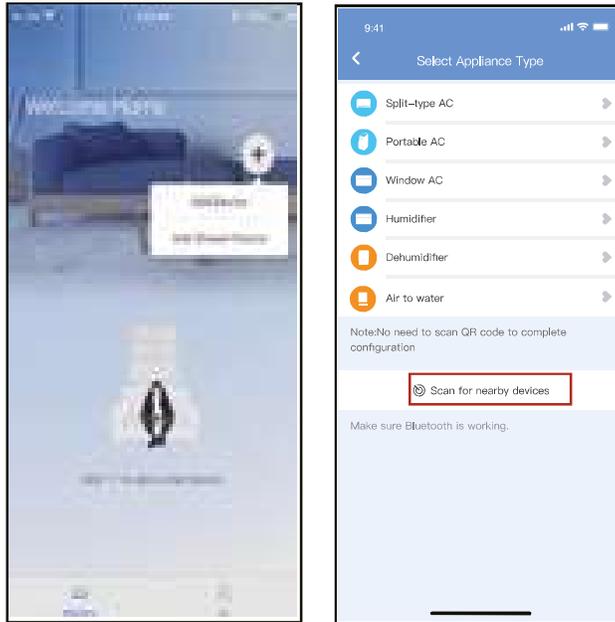
**NOTE:** There are two ways to finish the network configuration:

- Network configuration by Bluetooth scan
- Network configuration by select appliance type

## Network configuration by Bluetooth scan

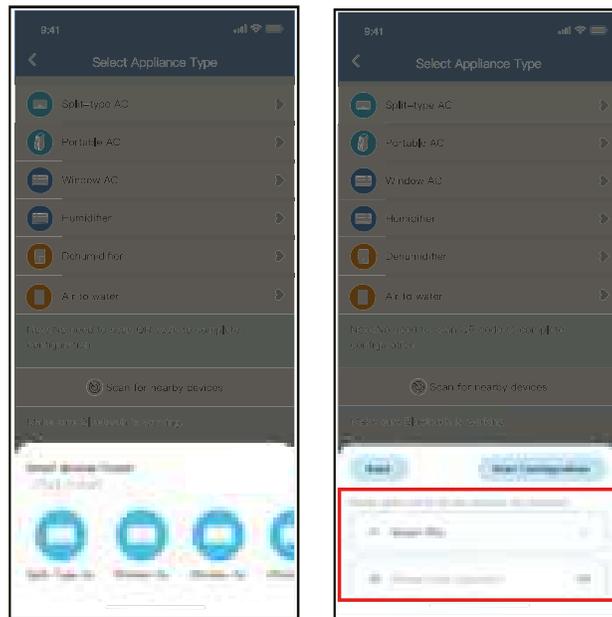
**Note:** Make sure the bluetooth of your mobile device is working.

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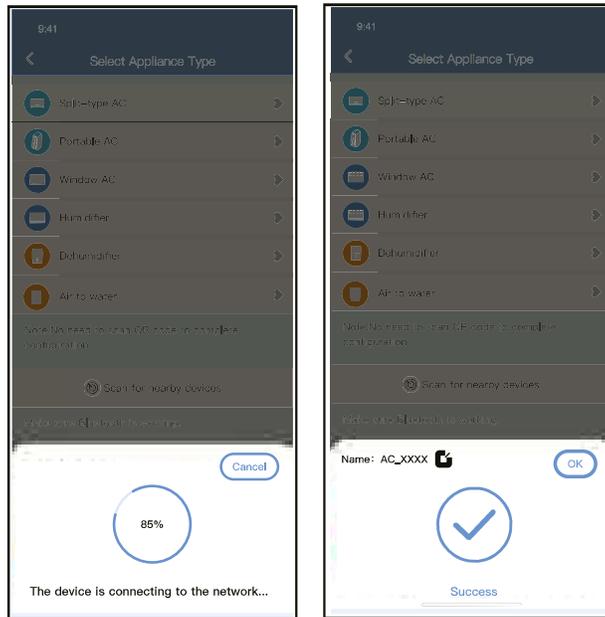
1. Press “+ Add Device”.

2. Press “Scan for nearby devices”.



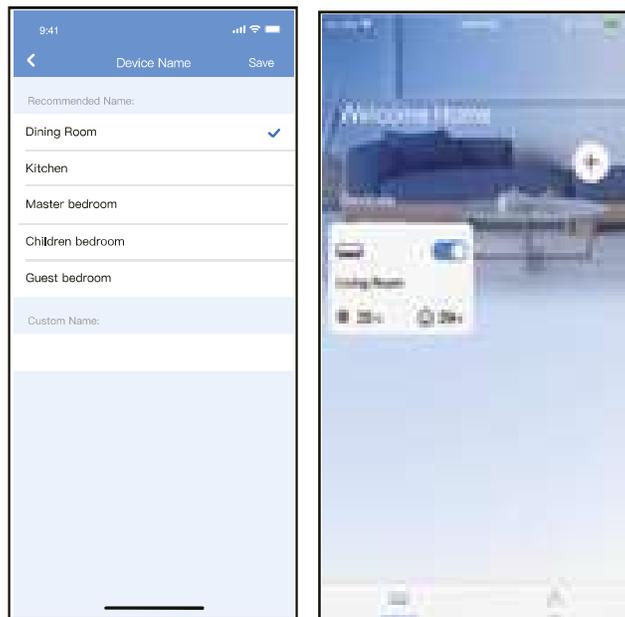
3. Wait smart devices to find, then click to add it.

4. Select home Wi-Fi, enter the password.



5. Wait connecting to the network.

6. Configuration Success, you can modify the default name.

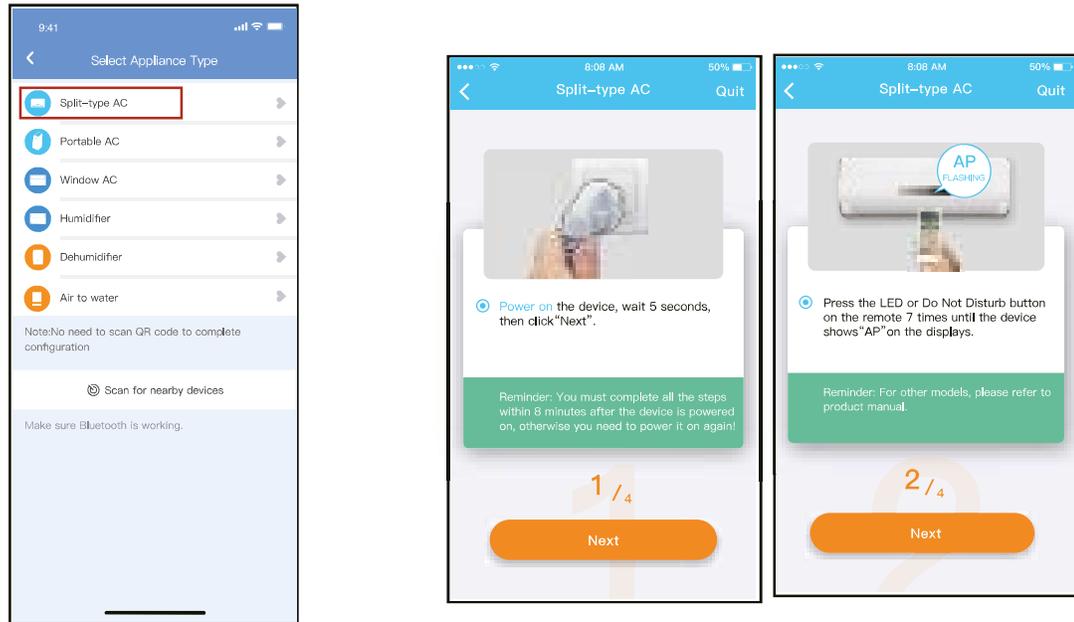


7. You can choose an existing name or customize a new name.

8. Bluetooth network configuration is successful, now you can see the device in the list.

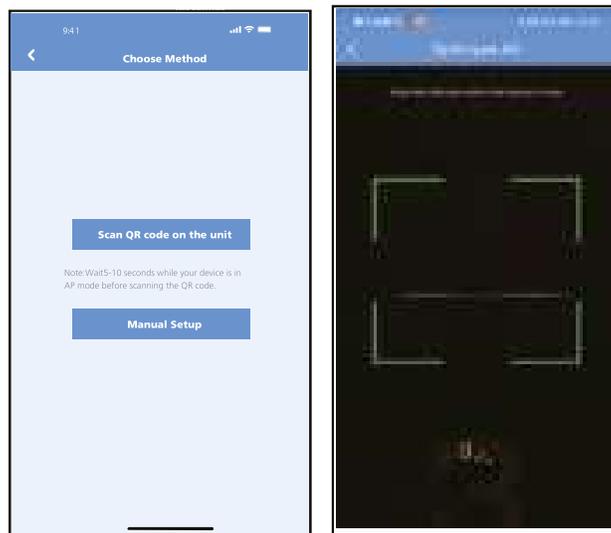
## Network configuration by select appliance type :

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1. If the bluetooth network configuration is failure, please select the appliance type.

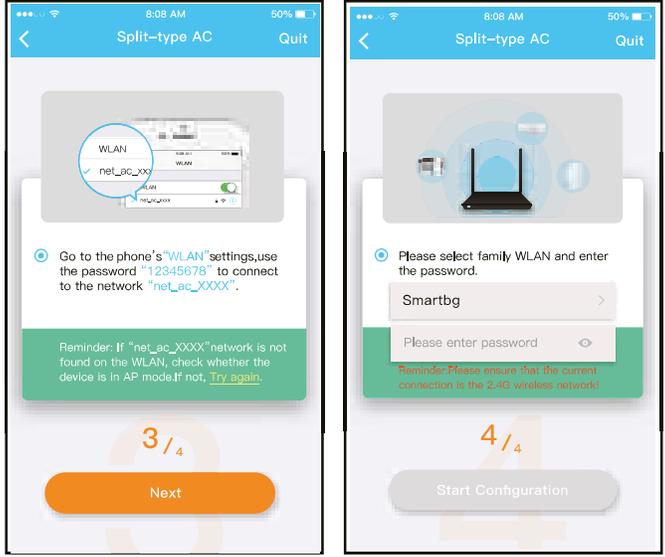
2. Please follow the above steps to enter "AP" mode.



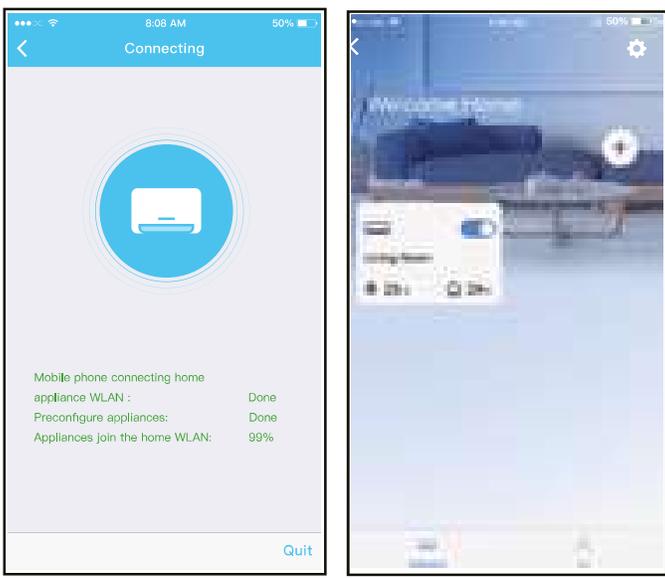
3. Choose the network configuration method.

4. Choose the "Scan the QR code" method.

**NOTE:** Steps 3 and 4 are applicable to Android system only. iOS system does not need these two steps.



- 5. When choose the “Manual Setup” method(Android). Connect to the wireless network (iOS).
- 6. Please enter password.



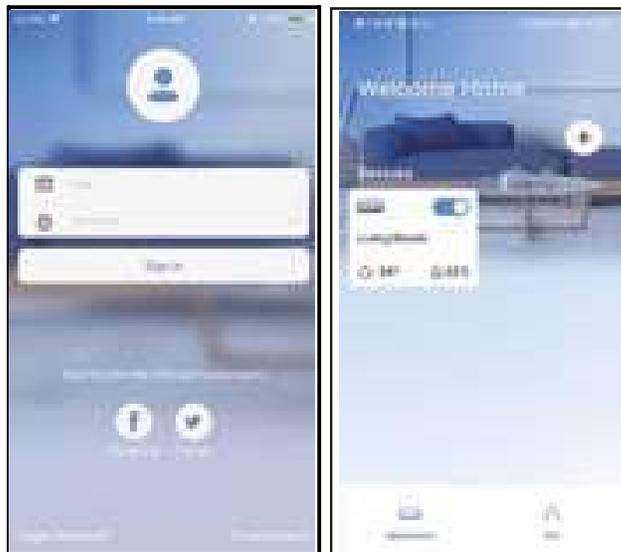
- 7. Network configuration is successful.
- 8. Configuration Success, you can see the device in the list.

**NOTE:**

- When finishing network configuration, APP will display success cue words on the screen.
- Due to different internet environment, it is possible that the device status still display “offline”. If this situation occurs, it is necessary to pull and refresh the device list on the APP and make sure the device status become “online” . Alternatively, user can turn off the AC power and turn on it again, the device status will become “online” after few minutes.

## 7. HOW TO USE APP

Please ensure both your mobile device and air conditioner are connected to the Internet before using app to control the air conditioner via internet, please follow the next steps:



1. Click „Sign in,“
2. Choose the air conditioner.



3. Thus, user can control air conditioners on/off status, operation mode, temperature, fan speed and so on.

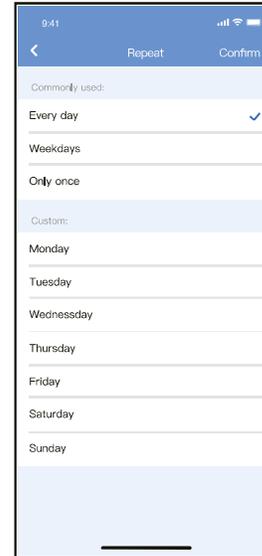
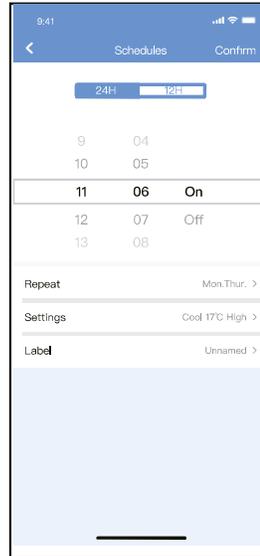
### NOTE:

Not all the function of the APP is available on air conditioner. For example: ECO, Turbo, Swing function, please check the user manual to find more information.

## 8. SPECIAL FUNCTIONS

### Schedule:

Weekly, user can make an appointment to turn on or off AC on specific time. User also can choose circulation to keep the AC under schedule control every week.

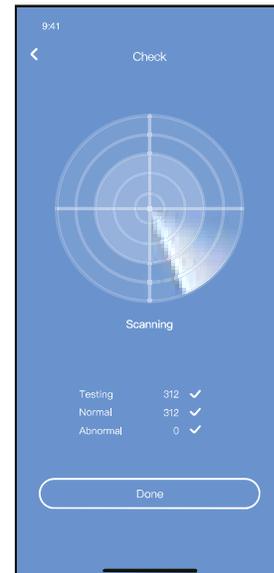


### Sleep:

User can customize their own comfortable sleep by setting target temperature.

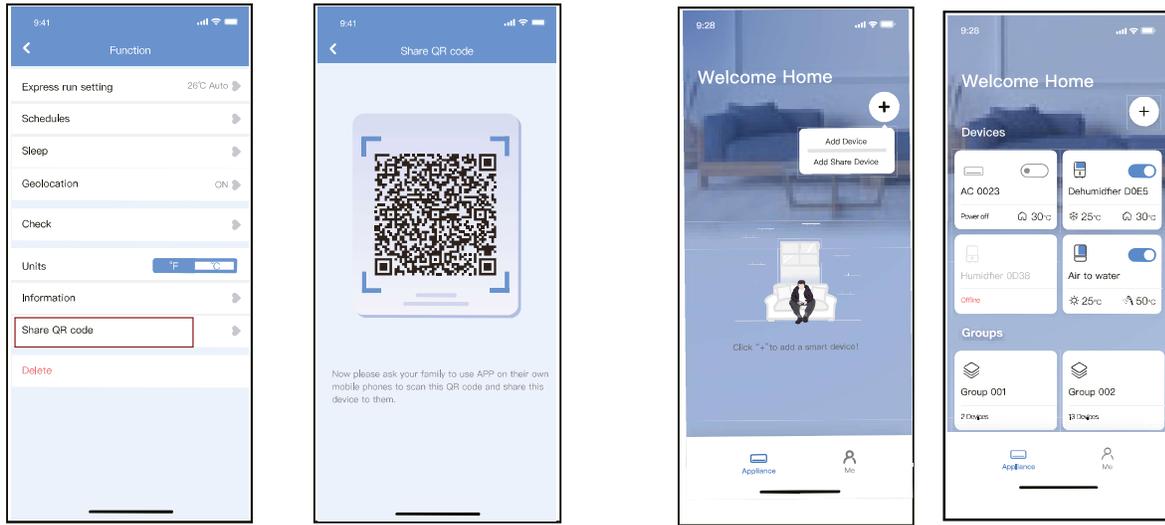
### Check:

User can simply check the AC running status with this function. When finishing this procedure, it can display the normal items, abnormal items, and detail information.



## Share Device:

The air conditioner can be controlled by multi-users at the same time by Share Device function.



1. Click "Shared QR code"

2. QR code display.

3. The other users must log in Nethome Plus app first, then click Add Share Device on their own mobile, then ask them to scan the QR code.

4. Now the others can add the shared device.

## CAUTIONS:

### For models of US-OSK105, EU-OSK105:

FCC ID:2AS2HMZNA21

IC:24951-MZNA21

This device complies with Part 15 of the FCC Rules and it contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

(1) This device may not cause interference; and

(2) This device must accept any interference, including interference that may cause undesired operation of the device. Only operate the device in accordance with the instructions supplied.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

## NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# RED DEKLARACJA ZGODNOŚCI (DoC)

Unikalny identyfikator tego DoC: ... KAISAI 2021 ...

My,

Klima-Therm Sp. z o.o. ul.....

Ostrobramska 101A, 04-041 Warszawa.....

**oświadczamy na naszą wyłączną odpowiedzialność, że produkt:**

nazwa produktu: Zestaw Inteligentny

nazwa handlowa: KAISAI.....

typ lub model: EU-OSK105.....

odpowiednie informacje uzupełniające: N.A.....

(np. numer partii lub serii, data i numery polityki)

do której odnosi się niniejsza deklaracja, jest zgodna z zasadniczymi wymaganiami i innymi stosownymi wymaganiami dyrektywy RE (2014/53/UE).

Produkt jest zgodny z następującymi normami i/lub innymi normatywnymi dokumentami:

ZDROWIE I BEZPIECZEŃSTWO (art. 3(1)(a)): EN 62311:2008, EN 50665:2017, EN 62368-1:2014/A11:2017

EMC (Art. 3(1)(b)): EN 301 489-1 V2.2.3: 2019,  
EN 301 489-17 V3.2.4:2020

SPECTRUM (Art. 3(2)): EN 300 328 V2.2.2:2019

INNE (w tym Art. 3(3) i dobrowolne spekulacje): ...

N.A.....

(jeżeli lub jeżeli nie, data wydania normy (norm), lub innego dokumentu (niezależnie od wersji))

Ograniczenie ważności (jeśli

dotyczy): ...N.A.....

Informacje uzupełniające:

Zaangażowana jednostka notyfikowana:

ND: N.A.....

Dokumentacja techniczna przechowywana przez: ... GD MIDEA AIR-CONDITIONING  
EQUIPMENT CO LTD.....

Miejsce i data wydania (niniejszego DoC): .....

Podpisane przez producenta lub w jego

imieniu: .....

(Podpis osoby odpowiedzialnej)

Nazwisko (drukowane): WJCIECH PIORAS

Tytuł: DIREKTOR





EN

# NETHOME PLUS

## 1. Useful questions and answers

### Conditions for the best WiFi module operation:

- Check if the modem/router is working properly.
- Make sure you know your WiFi network security key (WPA key).
- Make sure there is a DHCP service (automatic TCP/IP addressing) on your network and it's working properly.
- If there is a firewall on your network, you should open the following ports: TCP / 28870, UDP / 53 (DNS).

### How does the WiFi module installation procedure work?

Turn on the "AP" mode on the air conditioning unit. After activating the "AP" mode the unit acts as an Access Point. Create an Nethome account where you can pair the air conditioning unit(s) so you can manage it/them remotely. Join the air conditioning unit to your home network to have access to the Internet.

### Can I use the WiFi module on another compatible air conditioning unit?

Yes, you can.

### Can I manage the air conditioning unit through an additional mobile device (simultaneously)?

Yes, you can.

### Can I manage more than 1 air conditioning units through the same Nethome account?

Yes, you can.

### Can I manage the air conditioning unit through 2 different Nethome accounts?

No, you can't.

### What happens if I replace my mobile/tablet device, do I have to setup the air conditioning unit from the beginning?

No, you can install the Nethome Plus application on your new mobile/tablet device and log in using your account.

### Do I need a static internet IP?

No, the Nethome Plus application works with a dynamic internet IP as well.

## 2. Troubleshooting

**When I press the "LED" button 7 times, the "AP" indicator doesn't show up on the front panel of the air conditioning device.**

Make sure that you have NOT turned the air conditioning device on (on/off button of the remote control).

**During the installation procedure I receive the "Connecting Hotspot Failure" error message.**

The network security key you used is wrong. Make sure you are using the right one.

**I'm searching for the Nethome Plus application on the App Store from my iPad but it doesn't show any results.**

At the top left corner of your iPad select "iPhone Only" as in the example below:



**I have lost the white QR Code sticker of the WiFi module.**

You can scan the QR code located on the surface of the WiFi module.

**I can't operate the air conditioning device remotely, the status is offline.**

- Make sure the power cord of the air conditioning unit is connected to the power source.
- The air conditioning unit didn't receive the command from the Nethome Plus application, please try again.
- If the WiFi signal disappears, move the modem/router closer to the air conditioning unit.
- The modem/router internet connection does not work.
- Please disconnect the power of the air conditioning unit and reconnect it.

**When scanning the QR code I receive the following error message: "QR Code is illegal!"**

Make sure you're scanning the right QR code sticker (the white one located in the WiFi module box).



**When I scan the QR code it doesn't show any progress.**

The air conditioning unit is not in a "AP" condition. Unplug the unit's power cord, wait for 10 seconds, reconnect it and press the "LED" button 7 times repeatedly until the "AP" indication blinks. Then restart the installation process from the beginning.

**I forgot my password.**

In the initial screen of the Nethome Plus application select (right down) "Forgot Password?" and then select "Send retrieve password email".

**I haven't received the confirmation mail for the "Create my account".**

In the initial screen of the Nethome Plus application select (right down) "Forgot Password?" and then select "Resend Activation email".

Check if you have received the mail as a junk (SPAM folder).